
QUALITY ASSESSMENT AND IMPROVEMENT: COMPREHENSIVE REPORT

Pennsylvania Office of Developmental Programs

PA Lifesharing

October 12, 2017

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Introduction

PA Life sharing was monitored on October 12 & 13, 2017 for the QA& I onsite review. The focus areas for this cycles statewide review include employment, communication and quality management. The Dauphin County AE reviewers were Joy Hafer and Barb Jumper. We would like to thank the PA Lifesharing staff for their organization of materials and cooperation throughout the QA& I review process.

QA&I Summary

The onsite review included an entrance interview, record review, policy review, interview of individual and staff and exit interview. At total of 5 records were reviewed and one individual was interviewed during the onsite review.

Data Analysis and Performance Evaluation

A number of promising practices for PA Lifesharing were identified by the review team and are outlined below:

- We were impressed by the staff that were working with KB and the type of activities that were being used to engage in habilitation goals. KB has a history of challenging behavior and finding staff to support him has been a problem. His current staff have taken a unique and individualized approach to meet his needs.
- Quality Management plan is thorough and well written. It is evident that staff have taken the certification class and used the information to write and implement the QM plan. Technical assistance was provided by Barb Jumper around areas of imbedding QM strategies in day to day operations
- Progress notes are thorough and easy to read and follow progress or lack there of.
- NOTE: A suggestion was made to the training documentation to add a date when employees are cleared to work with clients per receiving all required training

NO DEFIECIENCIES WERE NOTED AND NO CAP WILL BE ISSUED THIS CYCLE.

Appendices

This section will include the entity's QA&I review results.