
QUALITY ASSESSMENT AND IMPROVEMENT: COMPREHENSIVE REPORT

Pennsylvania Office of Developmental Programs

Potential Inc.

November 2, 2017

Table of Contents

Introduction

The mission of the Office of Developmental Programs (ODP) is to support Pennsylvanians with developmental disabilities to achieve greater independence, choice and opportunity in their lives. ODP's vision is to continuously improve an effective system of accessible services and supports that are flexible, innovative and person-centered. The Quality Assessment & Improvement Process is a way for ODP to evaluate our current system and identify ways to improve it for all individuals. ODP's focus areas for this year's review are Employment, Quality Improvement and Communication.

The comprehensive report is a packet of information compiled from Potential Inc's self-assessment, desk reviews, and an onsite review. Your agency was reviewed on 10/24/17. This report includes findings from your agency's review along with the MCI Tracker.

QA&I Summary

Potential Inc. is not currently delivering ID services/supports for Bucks County MH/DP individuals. They have developed all required policies. Potential Inc. has a training curriculum in place, however they do not currently have any staff.

Potential Inc. submitted their self-assessment on 8/22/17, prior to the submission deadline. Email reminders were sent.

Entrance and Exit discussions involved agency's plans to begin working with individuals receiving services/supports through ODP and recommended trainings.

Review Process Summary: There were no records/interviews as they are not currently delivering ID services/supports.

Data Analysis and Performance Evaluation

POLICY –The follow numbers represent the correlating questions in the Onsite Question Tool for Providers (Q's 7, 8, 9, 10, 11, 12, 16, 23, 39, 43, 44, 45, 47)

Potential Inc. had 100% compliance for policy review.

RECORD REVIEW— The follow numbers represent the correlating questions in the Onsite Question Tool for Providers (Q's 13, 21, 22, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 36, 37, 38, 40, 41, 42, 46, 48, 49)

Potential Inc. does not currently service/support any Bucks County ID individuals-no other record reviews were completed.

TRAINING— The follow numbers represent the correlating questions in the Onsite Question Tool for Providers (Q's 14, 15, 17, 18, 19, 20, 34, 35)

Potential Inc. does not have any direct service professionals, therefore is not currently to providing any training but does have a training curriculum in place.

Appendices

Quality Assessment & Improvement Tool

Quality Assessment & Improvement AE MCI Tracker