
QUALITY ASSESSMENT AND IMPROVEMENT: COMPREHENSIVE REPORT

Pennsylvania Office of Developmental Programs

Shadai Home Health Services

November 1, 2017

Introduction

The purpose of this report is to provide an overview of the on-site review and a summary of findings. The focus areas for the year's review statewide include Employment, Quality Improvement, and Communication.

QA&I Summary

The provider completed the self-assessment process within the expected time. During the provider's on-site, there were no records or interviews due to the provider not having a sample. Since the provider is a new ODP provider, policy and training records were reviewed. At the time of the on-site, the provider was supporting one ODP individual who is registered with another AE.

Data Analysis and Performance Evaluation

When comparing findings of the on-site with the self-assessment, there were differences regarding Policy and Training responses to questions.

Items requiring remediation within 30 days include:

- The provider's policy on screening employees and contractors using the three exclusion lists prior to hire and on an ongoing monthly basis after hire will be updated.
- Retraining is needed for staff who currently work with 1 ODP individual (registered with another AE). The provider will maintain documentation of the training so that the assigned AE can validate the remediation.

The provider will be expected to implement a PPR (Plan to Prevent Recurrence). New hire training records of staff receiving training on the individual's ISP was at a compliance score below 86%. The provider should identify this area on their QM Plan as a priority.

Appendices

MCI Review for AEs