
QUALITY ASSESSMENT AND IMPROVEMENT: COMPREHENSIVE REPORT

Pennsylvania Office of Developmental Programs

The Arc of Cumberland and Perry Counties (CPARC)

December 22, 2017

Introduction

The purpose of this report is to provide an overview of the on-site review and a summary of findings. The focus areas for the year's review statewide include Employment, Quality Improvement, and Communication.

QA&I Summary

CPARC completed the self-assessment process within the expected time. During the on-site review, there were 5 individuals in the sample and one interview was conducted.

Data Analysis and Performance Evaluation

CPARC was well prepared for the on-site and all supporting documentation was available or easily accessible. The on-site review was well organized. The organization has a well-developed QM Plan and has been tracking Provider Monitoring/QA & I areas for improvement each cycle.

Items requiring remediation within 30 days include 3 areas from the Policy review and 3 areas from Training review. These areas are detailed on the MCI Review for AEs document. There is no need for any remediation related to the record review for the sample. One suggestion is noted on the MCI Review for AEs document in the Comments column related to training documentation.

Appendices

MCI Review for AEs